

and what initiatives are working to improve it, and to establish an annual employee award program to recognize those in the DHS workforce who go above and beyond in their work to protect the homeland.

Identical versions of this measure have been approved by the House in prior Congresses.

This Congress, a new provision was added to the bill to respond to recommendations issued last month by the Government Accountability Office regarding morale challenges at the Department.

The provision directs DHS' chief human capital officer to review and approve DHS component agency plans to ensure they include initiatives to address the root causes of low morale and performance metrics for measuring implementation of those initiatives.

Enactment of H.R. 490 will help put DHS on a path toward fixing the longstanding morale problems at DHS.

Madam Speaker, I urge the passage of H.R. 490, and I reserve the balance of my time.

Mr. GARBARINO. Madam Speaker, I yield myself such time as I may consume.

Madam Speaker, I rise today in support of H.R. 490, the Department of Homeland Security MORALE Act of 2021.

This legislation, sponsored by Chairman THOMPSON, will empower the Department's chief human capital officer to improve leadership development, employee engagement, and morale at the Department, which consistently ranks near the bottom of all Federal departments.

This bill will support the Department's most important asset, the many dedicated security professionals that work diligently to better protect our Nation.

Madam Speaker, I urge all of my colleagues to join me in supporting H.R. 490, and I reserve the balance of my time.

Mr. TORRES of New York. Madam Speaker, I have no further speakers, I am prepared to close, and I reserve the balance of my time.

Mr. GARBARINO. Madam Speaker, I have no further speakers, I urge Members to support this bill, and I yield back the balance of my time.

Mr. TORRES of New York. Madam Speaker, I yield myself the balance of my time.

Madam Speaker, H.R. 490 will improve morale among the Department's 240,000 employees. That is why it has the support of unions representing DHS employees: The National Border Patrol Council, the National Treasury Employees Union, and the American Federation of Government Employees.

Enactment of H.R. 490 will also force DHS to examine the root causes of the longstanding morale problems and develop responsive approaches to move the Department forward in a positive direction.

Madam Speaker, I ask for my colleagues' support, and I yield back the balance of my time.

Ms. JACKSON LEE. Madam Speaker, I rise in support of H.R. 490, "DHS MORALE Act," which expands the duties of the Chief Human Capital Officer to address morale throughout the Department of Homeland Security.

The bill provides for:

1. leader development and employee engagement,
2. maintaining a catalogue of available employee development opportunities, and
3. issuing a DHS-wide employee engagement action plan.

The bill directs DHS to establish an employee engagement steering committee and authorizes it to establish an annual employee award program.

DHS is also required to report to the congressional homeland security committees the impacts of the lapse in appropriations between December 22, 2018 and January 25, 2019 on (1) DHS human resources operations; (2) DHS's ability to meet hiring benchmarks; and (3) retention, attrition, and morale of DHS personnel.

As a senior member of this committee I have long been troubled by the low morale, employee retention and job opportunities within the entire agency and what impact these issues have had on homeland security.

Over my service on this committee, from its inception, I have learned a great deal about the capacity and strength of the men and women who work at the Department of Homeland Security.

I hold them in the highest regard for their dedication and service to our country.

This nation depends on the men and women of the Department of Homeland Security (DHS) to protect citizens from those who wish to do them harm.

DHS is charged with protecting the nation from terrorism threats.

The agency also assists local, state, and federal law enforcement to prepare to meet those threats which are significantly different than what was seen on September 11, 2001.

Because of the dedication of DHS professionals, we are better prepared to face these challenges as one nation united against a common foe.

The Department of Homeland Security was not created to protect the nation from desperate people escaping violence and poverty, seeking asylum in our country or the ravages of a virus attacking and killing over half a million Americans.

It was created to prevent attacks against our nation such as the one carried out by foreign terrorists who used commercial planes as missiles to destroy the World Trade Center Towers, and a section of the west side of the Pentagon, and would have killed more if not for the heroic acts of the passengers on Flight 93 to stop the attackers from reaching their ultimate destination right here at our nation's Capitol.

On January 6, 2021, our nation was once again threatened, but it was from an enemy found on our own shores led by the former President of the United States to attack the Capitol building during the constitutionally mandated Joint Meeting of Congress to count the ballots cast by presidential electors and announce the results and the winner to the nation and the world.

Today, our nation faces multiple crisis at the same time that are challenging our way of life, values, and resolve; challenges the American

people are, and will be, prepared to face and overcome.

As Americans we are best when we are true to the values we hold dear, beginning with fidelity to the Constitution and the laws of the United States.

The Department of Homeland Security has had low employee morale and low employee engagement since it began operations in 2003 and this must change.

In 2019, the Government Accountability Office (GAO) issued a report on DHS employee morale.

This report addressed:

1. drivers of employee engagement at DHS and
2. the extent that DHS has initiatives to improve employee engagement and ensures effective engagement action planning.

GAO analyzed employee trends within DHS, reviewed component employee engagement action plans and met with officials from DHS and component human capital offices as well as unions and employee groups.

I was at the Capitol on September 11, 2001, and I will never forget the Members who were there with me as we sang God Bless America on the steps of the Capitol.

In the days and weeks following the attacks, we were uncertain what threat might come and how many lives might be lost as we worked to put resources in place to deal with an enemy that might be among us.

Over the past nineteen years we have learned a great deal about homeland security, but we must learn more about making sure that agency professionals have what they need to excel.

We will be better prepared to face these challenges as one nation, united against a common foe, when morale issues within DHS have been effectively addressed.

I urge all members to join me in voting for H.R. 490, DHS MORALE Act.

The SPEAKER pro tempore. The question is on the motion offered by the gentleman from New York (Mr. TORRES) that the House suspend the rules and pass the bill, H.R. 490.

The question was taken.

The SPEAKER pro tempore. In the opinion of the Chair, two-thirds being in the affirmative, the ayes have it.

Mr. BIGGS. Madam Speaker, on that I demand the yeas and nays.

The SPEAKER pro tempore. Pursuant to section 3(s) of House Resolution 8, the yeas and nays are ordered.

Pursuant to clause 8 of rule XX, further proceedings on this motion are postponed.

#### TRUSTED TRAVELER RECONSIDERATION AND RESTORATION ACT OF 2021

Mr. TORRES of New York. Madam Speaker, I move to suspend the rules and pass the bill (H.R. 473) to require a review of Department of Homeland Security trusted traveler programs, and for other purposes.

The Clerk read the title of the bill.

The text of the bill is as follows:

H.R. 473

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

**SECTION 1. SHORT TITLE.**

This Act may be cited as the “Trusted Traveler Reconsideration and Restoration Act of 2021”.

**SEC. 2. COMPTROLLER GENERAL REVIEW.**

Not later than one year after the date of the enactment of this Act, the Comptroller General of the United States shall conduct a review of Department of Homeland Security trusted traveler programs. Such review shall examine the following:

(1) The extent to which the Department of Homeland Security tracks data and monitors trends related to trusted traveler programs, including root causes for identity-matching errors resulting in an individual's enrollment in a trusted traveler program being reinstated.

(2) Whether the Department coordinates with the heads of other relevant Federal, State, local, Tribal, or territorial entities regarding redress procedures for disqualifying offenses not covered by the Department's own redress processes but which offenses impact an individual's enrollment in a trusted traveler program.

(3) How the Department may improve individuals' access to reconsideration procedures regarding a disqualifying offense for enrollment in a trusted traveler program that requires the involvement of any other Federal, State, local, Tribal, or territorial entity.

(4) The extent to which travelers are informed about reconsideration procedures regarding enrollment in a trusted traveler program.

**SEC. 3. ENROLLMENT REDRESS.**

Notwithstanding any other provision of law, the Secretary of Homeland Security shall, with respect to an individual whose enrollment in a trusted traveler program was revoked in error extend by an amount of time equal to the period of revocation the period of active enrollment in such a program upon re-enrollment in such a program by such an individual.

The SPEAKER pro tempore. Pursuant to the rule, the gentleman from New York (Mr. TORRES) and the gentleman from New York (Mr. GARBARINO) each will control 20 minutes.

The Chair recognizes the gentleman from New York (Mr. TORRES).

GENERAL LEAVE

Mr. TORRES of New York. Madam Speaker, I ask unanimous consent that all Members may have 5 legislative days in which to revise and extend their remarks and include extraneous material on this measure.

The SPEAKER pro tempore. Is there objection to the request of the gentleman from New York?

There was no objection.

Mr. TORRES of New York. Madam Speaker, I yield myself such time as I may consume.

Madam Speaker, I rise today to support H.R. 473, the Trusted Traveler Reconsideration and Restoration Act of 2021.

Before the pandemic, millions of travelers participated in DHS' trusted traveler programs, like TSA's PreCheck and CBP's Global Entry, NEXUS, SENTRI, and FAST programs, to get them where they need to go a little faster.

These are win-win programs where DHS moves vetted goods and people in an expeditious manner, thereby freeing

up screening resources to focus on higher-risk travelers.

Given the benefits of these programs, it is troubling to hear about people being unable to enroll in one of these programs, despite meeting all of the security requirements needed to participate.

We all have an interest in ensuring that the vetting for these programs is thorough and, where there are identifying matching errors or other issues that may result in a qualified applicant being wrongly rejected, the issues get addressed in a timely way.

To ensure these programs are operating effectively and consistently, H.R. 473 directs the Government Accountability Office to review DHS' trusted traveler programs. The GAO's study will provide important insight into the Department's identity matching process and the redress options available to those who are improperly rejected.

Madam Speaker, I urge my colleagues to support this legislation, and I reserve the balance of my time.

Mr. GARBARINO. Madam Speaker, I yield myself such time as I may consume.

Madam Speaker, I rise today in strong support of H.R. 473, the Trusted Traveler Reconsideration and Restoration Act of 2021.

This bill, sponsored by Ranking Member JOHN KATKO and cosponsored by Chairwomen WATSON COLEMAN and SLOTKIN, seeks to ensure the rights of travelers who have erroneously had their trusted traveler status revoked.

From the CBP's Global Entry and NEXUS to TSA's PreCheck programs, the Department of Homeland Security's trusted traveler programs are critical to the safe and secure free movement of people. However, there are instances in which individuals are mistaken for people with the same or similar name or who otherwise find themselves in a position where they lose their trusted traveler status based on a database error.

For those unfortunate persons, the process of getting their trusted traveler status reinstated by DHS involves timely, cumbersome, and confusing bureaucratic hurdles, often among several Federal agencies. In these instances, travelers lose valuable time off of their trusted traveler enrollment period, even though they spent hard-earned money to apply.

H.R. 473 seeks to bring relief to the traveling public who are in need of having their trusted traveler status reinstated. The bill requires a comprehensive review by the Government Accountability Office on the existing DHS processes related to trusted traveler programs and how the Department can improve individuals' access to having their trusted traveler status reinstated when it has been revoked in error.

Additionally, H.R. 473 directs the Secretary of Homeland Security to extend an individual's enrollment in a trusted traveler program by a period commensurate with the amount of

time they lost in their enrollment due to an error.

I thank Ranking Member KATKO for his leadership on this bipartisan bill, and I thank Chairman THOMPSON for his commitment to bringing it to the floor today.

Madam Speaker, I urge all my colleagues to support the bill, and I reserve the balance of my time.

Mr. TORRES of New York. Madam Speaker, I have no further speakers, I am prepared to close, and I reserve the balance of my time.

Mr. GARBARINO. Madam Speaker, I have no further speakers, I urge Members to support this bill, and I yield back the balance of my time.

Mr. TORRES of New York. Madam Speaker, I yield myself the balance of my time.

Madam Speaker, the Department of Homeland Security's trusted traveler programs are important tools in the Department's toolbox to screen people efficiently and concentrate its resources on high-risk travelers.

It is critical that the Department's processes to vet enrollees be fair, consistent, and based on accurate information. The GAO assessment directed by this bill will help drive DHS to work towards those ends.

Madam Speaker, I thank my colleague from New York (Mr. KATKO) for introducing this bill. I urge its passage, and I yield back the balance of my time.

Ms. JACKSON LEE. Madam Speaker, I rise in support of H.R. 473, the “Trusted Traveler Reconsideration and Restoration Act of 2021,” which directs the Government Accountability Office to review Department of Homeland Security (DHS) trusted traveler programs, and DHS to extend the enrollment period where an individual's participation in a trusted traveler program was revoked in error.

The Trusted Traveler consists of several programs that include: Global Entry, TSA Pre✓, SENTRI, NEXUS, and FAST.

The Trusted Traveler Programs are risk-based programs to facilitate the entry of pre-approved travelers.

All applicants are vetted to ensure that they meet the qualifications for the program to which they are applying.

Receiving a “Best Match” or program recommendation based on eligibility or travel habits does not guarantee acceptance into any Trusted Traveler program.

We will be better prepared to face these challenges as one nation united against a common foe, when morale issues within DHS have been effectively addressed.

I urge all members to join me in voting for H.R. 473 the “Trusted Traveler Reconsideration and Restoration Act of 2021.”

The SPEAKER pro tempore. The question is on the motion offered by the gentleman from New York (Mr. TORRES) that the House suspend the rules and pass the bill, H.R. 473.

The question was taken; and (two-thirds being in the affirmative) the rules were suspended and the bill was passed.

A motion to reconsider was laid on the table.

# QUADRENNIAL HOMELAND SECURITY REVIEW TECHNICAL CORRECTIONS ACT OF 2021

Mr. TORRES of New York. Madam Speaker, I move to suspend the rules and pass the bill (H.R. 370) to amend the Homeland Security Act of 2002 to make technical corrections to the requirement that the Secretary of Homeland Security submit quadrennial homeland security reviews, and for other purposes.

The Clerk read the title of the bill.

The text of the bill is as follows:

H.R. 370

*Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,*

## SECTION 1. SHORT TITLE.

This Act may be cited as the “Quadrennial Homeland Security Review Technical Corrections Act of 2021”.

## SEC. 2. TECHNICAL CORRECTIONS TO QUADRENNIAL HOMELAND SECURITY REVIEW.

(a) IN GENERAL.—Section 707 of the Homeland Security Act of 2002 (6 U.S.C. 347) is amended—

(1) in subsection (a)(3)—

(A) in subparagraph (B), by striking “and” after the semicolon at the end;

(B) by redesignating subparagraph (C) as subparagraph (D); and

(C) by inserting after subparagraph (B) the following new subparagraph:

“(C) representatives from appropriate advisory committees established pursuant to section 871, including the Homeland Security Advisory Council and the Homeland Security Science and Technology Advisory Committee, or otherwise established, including the Aviation Security Advisory Committee established pursuant to section 44946 of title 49, United States Code; and”;

(2) in subsection (b)—

(A) in paragraph (2), by inserting before the semicolon at the end the following: “based on the risk assessment required pursuant to subsection (c)(2)(B)”;

(B) in paragraph (3)—

(i) by inserting “, to the extent practicable,” after “describe”; and

(ii) by striking “budget plan” and inserting “resources required”;

(C) in paragraph (4)—

(i) by inserting “, to the extent practicable,” after “identify”;

(ii) by striking “budget plan required to provide sufficient resources to successfully” and inserting “resources required to”; and

(iii) by striking the semicolon at the end and inserting the following: “, including any resources identified from redundant, wasteful, or unnecessary capabilities or capacities that may be redirected to better support other existing capabilities or capacities, as the case may be; and”;

(D) in paragraph (5), by striking “; and” and inserting a period; and

(E) by striking paragraph (6);

(3) in subsection (c)—

(A) in paragraph (1), by striking “December 31 of the year” and inserting “60 days after the date of the submission of the President’s budget for the fiscal year after the fiscal year”;

(B) in paragraph (2)—

(i) in subparagraph (B), by striking “description of the threats to” and inserting “risk assessment of”;

(ii) in subparagraph (C), by inserting “, as required under subsection (b)(2)” before the semicolon at the end;

(iii) in subparagraph (D)—

(I) by inserting “to the extent practicable,” before “a description”; and

(II) by striking “budget plan” and inserting “resources required”;

(iv) in subparagraph (F)—

(I) by inserting “to the extent practicable,” before “a discussion”; and

(II) by striking “the status of”;

(v) in subparagraph (G)—

(I) by inserting “to the extent practicable,” before “a discussion”;

(II) by striking “the status of”;

(III) by inserting “and risks” before “to national homeland”; and

(IV) by inserting “and” after the semicolon at the end;

(vi) by striking subparagraph (H); and

(vii) by redesignating subparagraph (I) as subparagraph (H);

(C) by redesignating paragraph (3) as paragraph (4); and

(D) by inserting after paragraph (2) the following new paragraph:

“(3) DOCUMENTATION.—The Secretary shall retain and, upon request, provide to Congress the following documentation regarding each quadrennial homeland security review:

“(A) Records regarding the consultation carried out pursuant to subsection (a)(3), including the following:

“(i) All written communications, including communications sent out by the Secretary and feedback submitted to the Secretary through technology, online communications tools, in-person discussions, and the inter-agency process.

“(ii) Information on how feedback received by the Secretary informed each such quadrennial homeland security review.

“(B) Information regarding the risk assessment required pursuant to subsection (c)(2)(B), including the following:

“(i) The risk model utilized to generate such risk assessment.

“(ii) Information, including data used in the risk model, utilized to generate such risk assessment.

“(iii) Sources of information, including other risk assessments, utilized to generate such risk assessment.

“(iv) Information on assumptions, weighing factors, and subjective judgments utilized to generate such risk assessment, together with information on the rationale or basis thereof.”;

(4) by redesignating subsection (d) as subsection (e); and

(5) by inserting after subsection (c) the following new subsection:

“(d) REVIEW.—Not later than 90 days after the submission of each report required under subsection (c)(1), the Secretary shall provide to the Committee on Homeland Security of the House of Representatives and the Committee on Homeland Security and Governmental Affairs of the Senate information on the degree to which the findings and recommendations developed in the quadrennial homeland security review that is the subject of such report were integrated into the acquisition strategy and expenditure plans for the Department.”.

(b) EFFECTIVE DATE.—The amendments made by this Act shall apply with respect to a quadrennial homeland security review conducted after December 31, 2021.

The SPEAKER pro tempore. Pursuant to the rule, the gentleman from New York (Mr. TORRES) and the gentleman from New York (Mr. GARBARINO) each will control 20 minutes.

The Chair recognizes the gentleman from New York (Mr. TORRES).

GENERAL LEAVE

Mr. TORRES of New York. Madam Speaker, I ask unanimous consent that all Members may have 5 legislative

days in which to revise and extend their remarks and include extraneous material on this measure.

The SPEAKER pro tempore. Is there objection to the request of the gentleman from New York?

There was no objection.

Mr. TORRES of New York. Madam Speaker, I yield myself such time as I may consume.

Madam Speaker, I rise in support of H.R. 370, the Quadrennial Homeland Security Review Technical Corrections Act.

Since 2007, the Department of Homeland Security has been required to produce a quadrennial review of the sprawling Federal department to help chart its course for the future. To date, DHS has issued two Quadrennial Homeland Security Reviews, or QHSRs. The third review, which was due by December 31, 2017, was never released by the Trump administration.

Congress mandated that DHS, like the Defense Department, undertake a bottom-up review every 4 years in recognition of the fact that it has a vital, complex, and ever-expanding set of missions that need to be assessed in regular intervals to help DHS stay ahead of the constantly evolving threats facing our country.

With the deadline for the fourth QHSR fast approaching, the gentlewoman from New Jersey (Mrs. Watson Coleman) reintroduced this bill to ensure that deficiencies that the Government Accountability Office identified in prior reviews are fully addressed.

In 2016, GAO issued a report that identified several weaknesses in how the Department developed the first two QHSRs. GAO, for example, expressed concerns about the degree to which the Department retained documentation to explain its findings and emphasized that documentation of the review process is essential to ensuring the repeatability of the review process.

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Importantly, H.R. 370 requires that DHS retain and, when requested, provide to Congress certain documentation related to each QHSR.

It also addresses weaknesses that GAO identified with respect to consultation with Homeland Security stakeholders and directs robust consultation with State and local governments, academic institutions, and other stakeholders.

Finally, H.R. 370 requires DHS to undertake and document a risk analysis to inform its policy positions, a critical feature that was lacking in prior reviews.

Madam Speaker, I urge the passage of H.R. 370, and I reserve the balance of my time.

Mr. GARBARINO. Madam Speaker, I yield myself such time as I may consume.

I rise today in support of H.R. 370, the Quadrennial Homeland Security Review Technical Corrections Act. This legislation makes important improvements to the Quadrennial Homeland Security Review.